

Brightly SmartGov™

How does it work?

SmartGov is a configurable, cloud-based licensing and permitting solution for local and state jurisdictions that promotes revenue growth, citizen confidence and cost savings in one easy-to-use platform. Manage permits, business licenses, inspections, code enforcement, planning and reporting with customizable plan review, permit routing flows and forms that enhance operational efficiency, reduce labor costs and engages your community on the web or mobile platforms.



Maximize efficiencies.

Dramatically reduce time, costs and errors associated with permit processing, business licensing, code enforcement and inspections by tracking and managing all processes and tasks in a unified, web-based and mobile-enabled system. Backend process automation combined with an intuitive public portal provides an end-to-end solution that eliminates guesswork and dependence on paper, while recognizing revenue quickly for your jurisdiction.



Increase citizen confidence and satisfaction.

Build a stronger connection with your community while saving time and money by allowing citizens to complete applications and check real-time status updates online 24/7. This way citizens can work with you anywhere, anytime.



Improve safety.

Make requests and applications easy to submit and maintain more reasonable response times to ensure citizens follow through with proper permitting procedures and work is done safely. With automated code enforcement, compliance is enforced more quickly and accurately, minimizing violations and increasing public safety.



Customize your community and internal experience.

Simplify community engagement and lower training costs with custom forms and low touch permitting flows. Manage permit form requirements for citizens to reduce friction. Simplify permit routing and tracking for staff members can quickly see tasks and approvals pertinent to them.



The ability for increased collaboration and accountability across departments has allowed for staff to process permits more efficiently with a smaller number of staff than in previous years, leading to increased efficiency in the use of taxpayer dollars.



Jerome Keene
Senior Planner, City of Delano, CA

Implementation and Support

We provide our best service so you can do your best work.

Legendary support team Included	All Brightly Software clients have unlimited access to our Legendary Support Team
	Reach support via phone, email or chat for immediate answers
Implementation support Included	Orientation call to establish objectives and answer questions
	One-on-one implementation consultation with your client engagement team member
	Unlimited access to our Learning Management System
	Project collaboration tool for implementation management

Our Service Pledge to You



Phone calls answered within 3 rings



Support emails answered within 1 hour



97% client satisfaction rate



Always speak to a human



About Brightly

Brightly, the global leader in intelligent asset management solutions, enables organizations to transform the performance of their assets. Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. More than 12,000 clients of every size worldwide depend on Brightly's complete suite of intuitive software – including CMMS, EAM, Strategic Asset Management, IoT Remote Monitoring, Sustainability and Community Engagement. Paired with award-winning training, support and consulting services, Brightly helps light the way to a bright future with smarter assets and sustainable communities. For more information, visit brightlysoftware.com.